



# apollo oracle

March/April 2019

## *IN THIS EDITION*

*Apollo meets their  
“Match”*

*The Ace Team Does  
It Again!*

*features*

**Awards  
& Staying Connected**

*plus*

*Apollo rep gets her PHD*





## CERTIFICATE OF EXCELLENCE

This certificate is presented to



**Foster Johnson**

Senior Team Lead

Thank you Foster for always being a team player and champion for the company! Foster is an extension of our management team in the field and a prime example of what a senior team lead should be. Foster has helped many of his fellow employees as of late by supplying them transportation to and from jobs. We can always count on you and appreciate everything you do for us!  
---Clayton Mitchell, DM Merch Install



**Amanda Mader**

Merch Install Walmart Lowes

Amanda is a true team player who does what it takes. She does work for both Walmart Lowes and service, has a great attitude and communicates well with the field. I truly appreciate all that she does.  
--Jeff Dixon

for demonstration of superior performance, hard work and dedication.

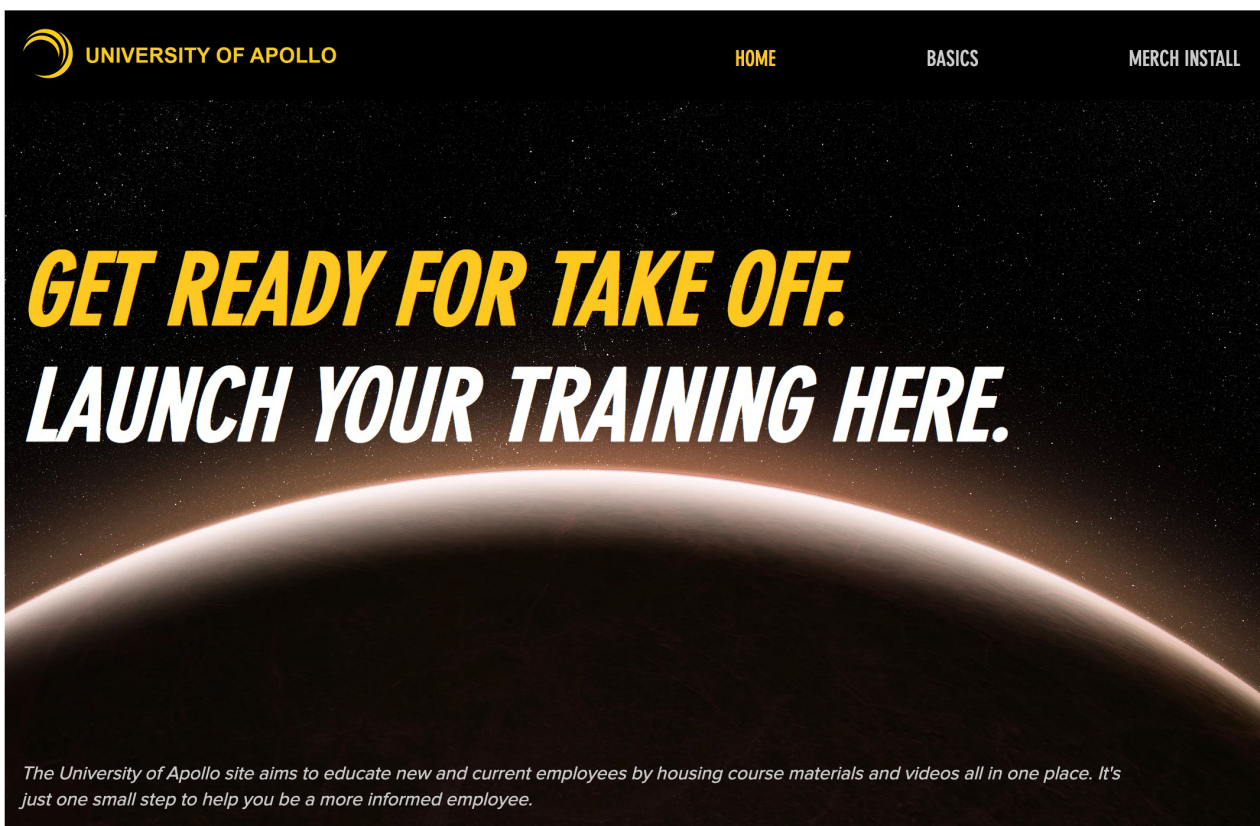
C. Michael Sunderland  
President



A handwritten signature in black ink that reads "C. Michael Sunderland".

# Did you know?

Apollo launched the first ever educational platform called University of Apollo? Check it out when you have a moment and email [marketing@apolloretail.com](mailto:marketing@apolloretail.com) to add more training materials if you're a higher up!



## APOLLO BASICS

New to Apollo? Click here to learn all the basics and watch the welcome video.

LEARN NOW



## MERCH | INSTALL PROGRAM

- ✓ VIDEO TUTORIALS
- ✓ TRAINING MANUALS
- ✓ & MORE!

TRAIN NOW



## SERVICE & ASSEMBLY

Need training for Window Warranty, Customer Service, Office Depot, or Amazon? Click here.

TRAIN NOW



*Effective April 1, 2019*

**MATCH**  
*is now*  
**apollo**

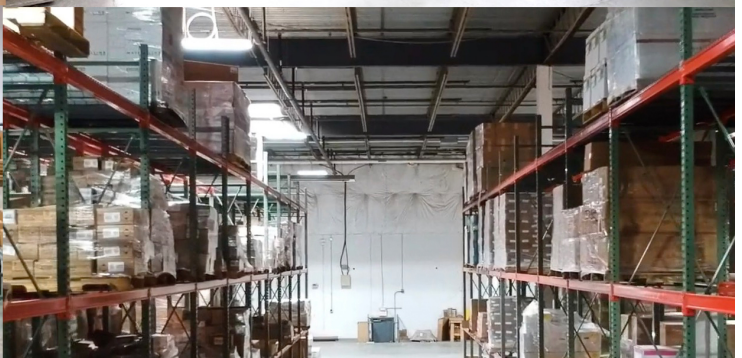


We're excited to announce the recent acquisition of Match Marketing's Merchandising Division!



Pat Hanratty

VP of Fulfillment & Logistics





*Did you know?*



Apollo Goes to StorePoint!  
From Left, John Carlson,  
Stephen Kennelly,  
Mike Sunderland...





# Trojans



Apollo merchandiser, **Katherina Bell**, just earned her doctorate in Education Leadership with a specialization in Education Psychology - Instructional and Curriculum Design from the University of Southern California. We are so proud of you Katherina!



Hi Leslie,

Please forward this to Apollo's president's office as I would like him/her to know how much you mean to me as my supervisor and friend:

By way of introduction, my name is Katherina Bell and I work under the direction of Leslie Madden in the Los Angeles area. Words cannot express my gratitude for the support, guidance and Leslie believing in me when at times I did not believe in myself. Besides working for Apollo, I have been in school working to obtain my doctorate in Education Leadership with a specialization in Education Psychology - Instructional and Curriculum Design from USC. This was my 3rd and final degree from USC and if it were not for God and Leslie working so hard to give me work to help pay for my studies, I do not know what I have done. Even when there was no work in the California market, Leslie went out of her way to see if other teams had work or other opportunities were present.

There was a time where I was literally in tears because I was told I owed too much to register for the final term at USC. Leslie was a calming voice of reason. Through her professionalism and compassion, I was able to make it through and for that I will always remember Leslie as one of the most instrumental people in my life that helped me through this journey. Sometimes God sees more in you than you see in yourself and I believe God used Leslie to remind me of this.

Some think I am crazy to want to still work for Apollo with a doctorate. I am not much for titles and do not get caught up in that because I started working in retail when I was 13 and it is in my blood. So as long as Leslie will give me work, I will continue to work for her. She is inspiring, a great supervisor and friend. I owe this degree to her and all the other people who supported me as Leslie has done. Apollo did themselves a great service in hiring Leslie as a Manager. As a former District Manager of Crossmark, I can say Leslie is the best and should be recognized by Apollo as such.

Respectfully,

Katherina



CAN I GET A  
WOOP!  
WOOP!

APPLAUSE, PLEASE!

**Susan Ashley & Ed Morris**

*"Just wanted to let you know that our Plumbing Reset crew was awesome!!! It was a couple reps from Junction and they nailed it. We will request them for all future resets. Thank you!!" - Bridget - Ace Store Manager*

**Dan Partridge & Claire White**

*"Great Job!!! Dan (Partridge) and Carrie (White) really stepped up!-- Aaron, PM at Home*

**Jason Henry**

*He has been quick to respond to dates, reschedules.....and quick to help us resolve issues.  
We really appreciate him! -- Lynn Wade, Customer Service Manager*

**Nathaniel Babey**

*He was wonderful! Im very happy with my assembly! - Mrs. Carr, Customer*

**Jason Cain**

*I want you to know how wonderful Jason is as a tech and human being. Just an all around awesome guy. - Jennifer Green, Customer*

**Ace Hardware Team, New Holland PA**

*They have given our team kudos several days in the last couple of weeks. Today they gave everyone on the team monogrammed Yeti cups! What a fantastic crew and a great partnership with the Ace team we have in this location!-- Nikki Wauldron*

*What an awesome new sprays reset! Sabrina and the hardworking Apollo Team are making our store look great! Thank you! --Ace Hardware*







### **Need the MARS Mobile Link?**

*The MARS Mobile Link just got easier. Simply type in, <http://mobile2.apolloretail.com>, you can also find this on the Apollo Retail Portal under the MARS sign in. <http://mobile2.apolloretail.com>*

### **Always Use Chrome**

*if you're having trouble with a website, then check your browser. Are you using Chrome? If not, this is most likely the problem. In your spare time, play around with different browsers and see how they work with different sites. Firefox, Safari, Chrome, etc all can act differently with certain sites, but our IT dept swears by Chrome, maybe you should, too.*

### **Delete Your Browsing History**

*If you're having trouble submitting reports, delete your cache or browsing history. This usually does the trick!*



**[helpdesk@apolloretail.com](mailto:helpdesk@apolloretail.com)**